



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

LOADING

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises » Incoming Filtering » 5-tier Control » API » Clusterable » Synchronized » Scalable

SpamExperts provides email security covering all major email threats and specializing in Incoming Email Filtering (for spam and viruses protection), Outgoing Email Filtering (for IP reputation and blacklisting prevention) and Email Archiving (for backup and compliance). As new email security requirements emerge, SpamExperts systems are automatically updated with new capabilities to ensure against new spam and virus outbreaks.

Quick Read

Loading is a company created in 2002, with 100% Spanish capital and dedicated to providing Internet services such as domain registration, web hosting or hosting, VPS or dedicated servers. The main offices are located in Orihuela (Alicante).

For more information, please visit their [website](#).



Challenges

Before implementing the Incoming Filter from SpamExperts, Loading relied on RBLs and an in-house developed solution. However, with time their clients were still complaining about the high number of spam messages received on a daily basis so the team decided to research for a more robust and efficient solution. Once they came across SpamExperts, they understood the benefits of implementing the Incoming Filter and immediately became a client.

Implementation

Loading joined the SpamExperts client pool in 2015 when they purchased Incoming Filtering. At this moment, new hosting accounts are created with the

Customer profile

Company	Loading
Location	Orihuela (Alicante), Spain
Industry	Hosting
Number of filtered domains	5,000 domains Incoming
Products in Use	Local Cloud, Incoming Filtering
Website	http://www.loading.es/

SpamExperts system and emails are being properly filtered. Loading has integrated the SpamExperts solution with Plesk, a hosting control panel from Odin. The team decided to go with the Local Cloud deployment, as they wanted to provide this service using their own, private servers for more control over the data and process. Since implementation, they have been upgrading the license to support more and more domains.

Benefits

The SpamExperts solution allows the clearing out of resource usage from their servers to a dedicated filtering solution, while providing far-reaching and aggressive spam protection. Apart from their client receiving less spam, the Incoming Filter helps the tech team save resources and provide their customers with a superior email package. Since implementation, SpamExperts has decreased management costs and has reduced resource load which allows better responsive time for the servers and an improved customer experience.

Target Reached

“SpamExperts is a great solution! Since our partnership, the daily spam levels have considerably decreased. Because we’ve been extremely happy with its performance, we’ve been upgrading the license to support more domain,” said Javier Narváez, Loading CEO.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

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