



**SPAM EXPERTS®**  
SIMPLY SPAM FREE

# **CASE STUDY**

## **COMBELL**

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

## INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises »  
Outgoing Filter » Incoming Filter » Email Archiving » 5-tier Control » API  
» Clusterable » Synchronized » Scalable

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Spam is considered to be one of the most damaging and expensive threats for companies around the world. Unsolicited email forces businesses to implement professional email security solutions to protect their networks and users not to fall into the clutches of malware, virus, phishing or any other malicious attempts. A robust email security system is mandatory for companies to provide an efficient and hassle-free environment for their customers. SpamExperts employs cohesive incoming email filtering that separates valid email from unwanted & unsolicited messages, as well as outgoing email filtering to avoid blacklisting issues and preserve network & company reputation. Furthermore, the SpamExperts Email Archiving product can secure legal compliance according to the company's industry regulations.

### Quick Read

Since 1999, Combell is the absolute market leader in hosting services for companies, IT integrators and software developers. With more than 67,000 customers, and over 200,000 active domain names, the Belgian company is considered to be the most reliable one-stop partner to host IT infrastructures, websites or applications.

For more information, please visit the official website at [www.combell.com](http://www.combell.com).



### Challenges

Combell was experiencing a plethora of complex spam issues which required a lot of time to solve. The company was using an in-house developed solution (a combination of software and services) that required a lot of time to maintain to keep up with the ever-evolving spam trends. Moreover, prior to implementing the SpamExperts suite of professional email security solutions, the Belgium-based company was witnessing pressure on their Support channels to handle spam and spam-related questions & issues.

### Customer profile

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Company	Combell
Location	Belgium
Industry	IT
Products in Use	Local Cloud, Incoming Filter, Outgoing Filter, Email Archiving
Website	<a href="http://www.combell.com">www.combell.com</a>

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## Implementation

After finding SpamExperts to successfully answer all of their security needs, Combell opted for the Local Cloud deployment of Incoming Filter, Outgoing Filter and Email Archiving services - the comprehensive email security suite to keep spam at bay. "We chose the Local Cloud deployment because we host all of our solutions on our very own platforms. Working with SpamExperts was a no-brainer because of their expertise in regards to the security of email traffic. It was clear to us that this is something one needs to focus on full time and have the required amount of resources and talent," said Wesley Hof, Team Lead Platforms at Combell.

## Benefits

Besides drastically reducing spam and headaches for both Combell's Support desk and customers, the SpamExperts team helped integrate the chosen solution in their existing flow without the slightest impact or downtime for their customers.

## Target Reached

"We've converted other brands to the SpamExperts way of keeping inboxes spam free. Less spam for our customers, plus less pressure on our support team and easier management of related support tickets makes SpamExperts the perfect solutions for us. They have helped Combell before even becoming a customer, and the same level of commitment was maintained after the contract was signed. This level of customer commitment is refreshing to see and we clearly identify with it. Now, we use SpamExperts to filter nearly all of our domains, both incoming and outgoing," concluded Wesley.

## Next steps

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Contact us to discuss your email security needs!  
[sales@spamexperts.com](mailto:sales@spamexperts.com)

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