



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

UKHOST4U

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises
» Incoming & Outgoing Filter » 4-tier Control » API » Clusterable »
Synchronized » Scalable

As webhosting companies have to deal with spam and phishing attacks on a regular basis, they need to find solutions to help them avoid being punished for hosting compromised networks. On the other hand, with the increase of spam also comes an increase in the number of technologies for stopping it. This is where SpamExperts can make the difference. SpamExperts solutions protect your network against any email based threats. Through its in-house developed security filters, which can be deployed in the cloud or on premises, the accuracy rate is nearly 100% and the false-positive rate is less than 1 in a million.

Quick Read

UKHost4U are one of UK's leading hosting companies, offering a premium service for all your website needs. Besides hosting websites, they also provide dedicated UK servers, VPS services, cloud virtual servers and more.

For more information, please visit <https://www.ukhost4u.co.uk/>



Challenges

UKHost4U had major issues with outgoing spam. Due to the hacked scripts and compromised accounts, their servers would often get blacklisted. As IP de-listing took them too much time and effort to manage, the team tried to lower outbound spam by using both an in-house developed solution, as well as features in cPanel, including open source software SpamAssassin.

As these proved inefficient, management started thinking of a professional alternative and thus reached SpamExperts, which eradicated both incoming and outgoing spam.

Customer profile

Company	UKHost4U
Location	UK
Industry	Webhosting
Number of filtered domains	5,000 domains Incoming 10,000 domains Outgoing
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	https://www.ukhost4u.co.uk/

Implementation

Convinced by the fact that SpamExperts solution is straightforward, catching spam and viruses before they even reach the customers' networks, UKHost4U implemented Incoming and Outgoing filters in 2014 and have been using them ever since. With the use of these solutions their IPs are no longer getting blacklisted and they noticed a significant decrease in the amount of spam received and sent out of their network.

As a result, all outgoing mail is filtered via SpamExperts Local Cloud for shared webhosting. At this stage, the company is offering their customers the option to have incoming mail sent via their Local Cloud, as well.

Benefits

SpamExperts solutions addressed some clear challenges the company was facing: increasing levels of outgoing spam causing customers' complaints and IP blacklisting, not to mention the efforts and resources wasted on reducing it. With SpamExperts managing and maintaining the solution, plus the high level support quality, UKHost4U is saving a lot of time and efforts, previously wasted on manual adjustments. The team immediately cut down the amount of spam reaching and leaving its servers.

"It worked very well. None of our IPs have been blacklisted for spamming and our support team can work on customers' problems as a higher priority. The team at SpamExperts has been very easy to work with. Everything was very clear and setup was a breeze," pointed out Paul Hughes Senior Manager at UKHost4U.

Target Reached

"We are very happy to recommend SpamExperts to everyone; it has alone reduced work load here at UKHost4U and has also allowed better management of all aspects of email delivery. The product is very easy to use and fully integrates with our shared hosting making for a good add-on to our customer base. We have removed server load and also reduced email processing considerably, which is great news!" said Paul Hughes.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
<http://trial.spamexperts.com>

Check our solutions for Webhosts, ISPs & Telcos,
Distributors and Resellers!
<https://www.spamexperts.com>



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