



**SPAM EXPERTS®**  
SIMPLY SPAM FREE

# **CASE STUDY**

## **WEBHS**

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

## INCOMING » OUTGOING » ARCHIVING

### Local Cloud » SaaS Managed Email Security on your own premises » Incoming Filter » 4-tier Control » API » Clusterable » Synchronized » Scalable

As the growth of spam messages and related threats are constantly blocking the Inboxes of Webhosts, ISPs/Telcos and other organizations, email users demand enterprise class email security to keep them spam free. SpamExperts in-house developed security filters will protect your network against all spam, virus, phishing and malware attacks. Through its continuously developed filtering technologies, SpamExperts has reached an unmatched level of spam intelligence allowing direct detection of new spam and virus outbreaks.

#### Quick Read

The WebHS® brand, created by the company WebSP Ltd, emerged in 2002 for online marketing services for content hosting in a shared environment and / or dedicated domain registration and professional backup solutions. They offer shared and dedicated web hosting services, as well as provide registering of various TLDs, ccTLDs.

For more information, please visit their [website](#).



#### Challenges

Spam had dramatically increased server resources which led to a degradation of services and several customer complaints. Under such circumstances, the daily amount time lost by the technical teams to find and solve these problems was interfering with the time which should have been used for daily tasks and other issues.

WebHS decided to initially implement MailScanner ConfigScanner; however this tool was quite limited, as it couldn't be managed locally and wasted too many server resources. As management understood the need for a more efficient solution, they came across SpamExperts. After encountering SpamExperts at several industry events, the company immediately implemented the Incoming Filter when contacted by a representative.

#### Customer profile

Company	WebHS
Location	Lisbon, Portugal
Industry	Webhosting
Number of filtered domains	5.000 domains Incoming
Products in Use	Local Cloud, Incoming Filter
Website	<a href="https://www.webhs.pt/">https://www.webhs.pt/</a>

## Implementation

WebHS purchased the Incoming Filter deployed in the Local Cloud to use their own resources and servers to decrease the response time in their internal network. The company has been a client since 2015, thus using SpamExperts for all their shared hosting servers, as well as for customers who need filtering on their dedicated services.

For now, they are only using the Incoming Filtering solution for 5,000 domains, yet, in the future, they plan on increasing the number of domains.

## Benefits

The implementation of the Incoming Filter proved to be a significant upgrade from what WebHS was previously using. The chosen solution removes the entire load exerted by spam floods on their servers, increasing the performance of all their services. The fact that this solution requires zero maintenance, allows the tech team to work on other solutions and on improving their services. The redundant Local Cloud was deployed on the customer's hardware, allowing full control of the solution, whereas SpamExperts has managed the installation.

"The SpamExperts team has provided all the necessary support prior, during and after implementation. This support was given very closely and had great utility for us during the all process," said Miguel Costa, CEO at WebHS.

## Target Reached

"Before Spamexperts we used ConfigServer. This solution works as expected, but it has some limitations including the fact that it cannot be managed centrally and the high usage of server resources. We started searching for a new solution with less impact, which would allow us to manage it centrally and have less impact. In addition, we needed a more efficient user-friendly system for our final customers. SpamExperts provides the best solution which fully these requirements," explained Miguel Costa, CEO at WebHS.

## Next steps

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Contact us to discuss your email security needs!  
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