SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY
VEXXHOST

Local Cloud » SaaS Managed Email Security on your own premises » Outgoing Filter » 4-tier Control » API » Clusterable » Synchronized » Scalable

Though it may look fairly straightforward and linear, filtering emails isn't easy. Nearly every modern mail client possesses some sort of spam filter which automatically selects or blocks these unsolicited messages. And yet, it's not always working! SpamExperts has developed in-house email security solutions, 100% tailor made for its clients, in the cloud or on premises, managed, redundant, scalable and affordable. SpamExperts services are meant to help clients obtain a return on their spam filtering investment as quickly as possible.

Quick Read

VEXXHOST, Inc. is a public and private cloud computing service provider with thousands of customers ranging from small & medium sized businesses to large multinational enterprises such as Samsung®.

VEXXHOST's infrastructure-as-a-service platform allows customers to build out entire datacenters using a simple and easy-to-use control panel and API based on OpenStack.

For more information, please visit http://vexxhost.com/.

Challenges

Prior to implementing SpamExperts Outgoing Filter, VEXXHOST had a lot of problems with outbound spam messages. Their IPs were blacklisted on RBLs because of users actively spamming the network. This affected both their regular web hosting service as well as their cloud servers. To get rid of spam, the team developed an in-house solution based on open source software, but it soon became a burden as it wasted too many resources to maintain.

After attending the cPanel event in 2014 and discovering SpamExperts solutions, VEXXHOST team understood the importance of implementing a professional email security solution and became a SpamExperts client.

Customer profile

Company	VEXXHOST
Location	Montreal, Canada
Industry	Infrastructure-as-a-Service
Number of filtered domains	5,000 domains Outgoing
Products in Use	Local Cloud, Outgoing Filter
Website	http://vexxhost.com

Implementation

After a failed attempt to dismiss spam on their own, the company implemented SpamExperts Outgoing Filter, a mandatory solution to ensure no spam left their network ever again. Shortly after the filter was installed, a significant decrease in the amount of spam was noticed within hours from implementation.

As fewer resources were spent on managing the process, the team can now focus on delivering quality services to their clients and not worry about IP blacklisting affecting their reputation in the industry.

Benefits

SpamExperts Outgoing Filter is a robust email filtering solution to ensure complete outbound protection, especially useful to prevent clients inadvertently sending out virus or spam. As soon as the filter was implemented, VEXXHOST removed all their RBL listings and, as explained by CEO Mohammed Naser, "outbound spam has been reduced significantly. Email delivery issues are a thing of the past!"

SpamExperts offered its Local Cloud solution to filter outgoing email, which allowed VEXXHOST to run it on its local hardware and thus scale the product. The Local Cloud proved to be a perfectly fit solution, allowing painless integration with the company's infrastructure. The software has been implemented and managed by SpamExperts, VEXXHOST receiving 24/7 real-time updates and support from our team.

Target Reached

"We received very good support in every step of the process, from trialing until getting our production Local Cloud up and running," said Mohammed Naser, CEO VEXXHOST.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a Free Trial to convince yourself of the quality!
http://trial.spamexperts.com

Check our solutions for Webhosts, ISPs & Telcos, Distributors and Resellers!
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